FREQUENTLY ASKED QUESTIONS

Q - WILL I ALWAYS HAVE ACCESS TO MY DRIVEWAY?

For the majority of the construction project you will have access to your driveway. However, after the concrete curb and gutter and your driveway apron is placed, the City recommends a 7-day minimum curing time with no disturbance to the concrete during this time. There also may be short periods during the day where you may not have access to your driveway due to utility construction, but generally driveways will be accessable by the end of the day. Property owners will be provided notification when possible during the project when access to driveways will be restricted.

Q - MY DRIVEWAY IS BEING REPLACED, WILL IT BE PUT BACK THE SAME AS IT WAS BEFORE?

The portion of your driveway disturbed by the project will be replaced to as close a condition as it was originally before construction began if it meets City Code. If your driveway does not meet City Code, your driveway will be replaced to the best of the City's ability to meet your requests and to stay within the City Code. Current City Code states the maximum width of a residential driveway shall be no more than 10 feet wider than the garage and in no event shall be wider than 36 feet. The project inspector will work with each resident to determine the final driveway sizes and locations.

Q – WHAT IF I WANT TO REPLACE MY ENTIRE DRIVEWAY?

It will be at the Contractor's discretion if they wish to be involved in replacing individual property owner's driveways. The property owner shall coordinate these improvements, including payment, themselves with the Contractor. Please contact a project representative for further details.

Q – WILL DELIVERY OR REMOVAL SERVICE BE DISRUPTED (MAIL SERVICE, UPS/FEDEX AND GARBAGE SERVICE)?

The City will coordinate with the Post Office, delivery services, and garbage service during periods of limited access if deemed necessary.

Q - WHERE WILL I BE ABLE TO PICK UP MY MAIL?

At the start of construction the contractor will install temporary mailboxes and residents will be notified of the location. The location of temporary mailboxes is coordinated with the Post Office. During construction all mailboxes will be salvaged by the contractor and given to the homeowner. Upon the completion of the project the contractor will reinstall the original mailbox at a location approved by the Post Office. Generally, the Post Office regulations will require placement on one side of the street at the property line, serving two to four residents.

Q - HOW WILL THE SCHOOL BUS PICK UP MY CHILDREN?

The City will coordinate with the bus company to determine if an alternate pick-up location is required during construction. If a new location is required, the affected residents will be notified.

Q – WILL THE CONTRACTOR WORK IN FRONT OF MY HOUSE ON WEEKENDS?

The maximum available project work hours based on the City's noise ordinances are listed below:

Monday – Friday	7:00 a.m. – 8:00 p.m.
Saturday	9:00 a.m. – 5:00 p.m.

Any variations from this would need prior City Council approval. The contractor has indicated they plan to work Monday thru Friday 7am-7pm.

Q – WHOM MAY I CONTACT IF I HAVE A QUESTION OR A CONCERN DURING THE PROJECT?

During the project, the City will provide updates to the residents via newsletters and the City's website www.circle-pines.mn.us. You can also call the City of Circle Pines at 763-784-5898 or you can call

Construction Project Manager:
Shibani Bisson 763-287-7162
Project Observer:
Jim Klein 612-518-8327

Q – WILL THE AREAS OF MY LAWN THAT ARE DISTURBED BE REPLACED?

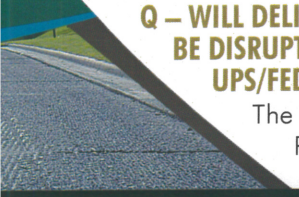
Sections of maintained lawn that need to be removed for construction will be restored with new sod at the end of the project. The contractor is responsible for watering of the new sod for 30 calendar days following installation, after which it is the homeowner's responsibility. All residents will receive mailings notifying them of the end dates of the contractor's sod maintenance period, as well as tips on how best to care for new sod.

Q – HOW ARE LANDSCAPING FEATURES AND LAWN IRRIGATION SYSTEMS DEALT WITH DURING CONSTRUCTION?

The contractor is responsible for protecting, or replacing to their original condition if damaged, most items such as small retaining walls, landscape features, or irrigation systems found in homeowner's yards. For underground items such as invisible pet fences and irrigation lines, all homeowner's are asked to make an effort to mark them so that the contractor can work around them and protect them as much as possible from damage.

Q – WILL I LOSE WATER OR SEWER SERVICE DURING CONSTRUCTION?

During construction your house will be hooked up to a temporary water service that will connect to an outside hose spigot. There will be limited periods of time when water service will need to be shut off. Residents will be notified a minimum of 24 hours in advance of all planned water shut-downs as a part of normal utility construction. Sanitary sewer service will not be interrupted during construction.



PROJECT DESCRIPTION:

Location: Pine Drive, Circle Drive, Duen Way and Inner Drive.

Construction Work: Street reconstruction. Removal and replacement of bituminous pavement, curb and gutter, sanitary sewer and watermain. Drainage and stormwater improvements are also included.

When? Between June 4 and October 31, 2012. Construction work on Pine Drive is to occur between June 7 and September 1. Final lift of pavement for all streets will be placed in June 2013.

Visit our website: www.circle-pines.mn.us

City of CIRCLE PINES
200 Civic Heights Circle
Circle Pines, MN 55014

City of CIRCLE PINES

2012 Street & Utility Improvement Project: FREQUENTLY ASKED QUESTIONS